



People With Disabilities Foundation

507 Polk Street, Suite 430 San Francisco, CA 94102
Tel: 415-931-3070 Fax: 415-931-2828 Oakland: 510-522-7933
www.PWDF.org

August 12, 2016

Submitted online through www.regulations.gov

Social Security Administration
Office of Legislation and Congressional Affairs
Attn: Reports Clearance Director
3100 West High Rise
6401 Security Blvd.
Baltimore, MD 21235

Re: Social Security Administration (SSA) Docket SSA-2016-0027, Agency
Information Collection Activities: Proposed Request and Comment Request

Dear Reports Clearance Director:

Thank you for the opportunity to comment on the SSA information collection activities included in this docket.

People With Disabilities Foundation (PWDF) is a § 501(c)(3) nonprofit agency with expertise in medical (psychiatric and/or developmental)-legal issues. PWDF bases these comments on its 16-year history of providing legal representation for Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI) issues for people with psychiatric and/or developmental disabilities.

These comments are provided in response to SSA Docket SSA-2016-0027, Agency Information Collection Activities: Proposed Request and Comment Request. PWDF has comments regarding SSA Form 7004, "Request for Social Security Statement" and SSA Form 437, "Complaint Form for Allegations of Discrimination in Programs or Activities Conducted by the Social Security Administration."

SSA Form 7004, Request for Social Security Statement enables individuals with Social Security numbers to request information from Social Security regarding:

- records of the individual's earning history
- an estimate of how much the individual has paid in Social Security taxes, and
- estimates of benefits for which the individual (and the individual's beneficiaries) may be eligible.

PWDF recommends that the SSA tell all individuals who receive their earnings record to check it to make sure that what is being reported is accurate, and why it is important to check. This is especially important as to the number of quarters of employment and ensuring that earnings are neither under-reported nor over-reported.

In some cases, the individuals' prior employers may not have sent in W2s or 1099s. As a result, the individuals might not have the 20 or 40 quarters of employment on record with SSA, which would prevent them from being insured for disability or retirement benefits. We have had clients whose earnings reports were missing quarters, so they were told by the SSA that they were not eligible for SSDI because they did not have enough quarters of employment.

SSA also needs to ensure that noticed individuals are made aware to carefully check that their quarterly income is not under-reported or over-reported. If an individual's earnings are over-reported, it may indicate that someone is fraudulently using the individual's Social Security account number. If an individual's earnings are under-reported, it might identify that an employer did not send the earnings via a W2 or a 1099 to the IRS (first to the SSA). Under-reporting earnings may negatively affect an individual's SSDI check benefits if the individual becomes disabled.

SSA Form 437, Complaint Form for Allegations of Discrimination in Programs or Activities Conducted by the Social Security Administration. This form is used for individuals to report allegations of discrimination by the SSA, on the basis of disability, race, age, sex, retaliation, limited English proficiency (LEP), etc. The SSA uses the form to investigate and resolve the complaints.

Of particular relevance to this form, PWDF has substantial legal expertise in disability discrimination, reasonable accommodations for mental disabilities, and Section 504 of the Rehabilitation Act of 1973 ("Section 504"), which requires all government agencies to communicate effectively with disabled individuals for equal, meaningful program access. PWDF successfully represented clients with mental and/or developmental disabilities in two (consolidated) cases¹ regarding disability discrimination under Section 504 in which the SSA agreed to an unprecedented settlement with PWDF's clients. In the settlement, the SSA agreed to provide a number of accommodations, including training for SSA field office employees in the use of alternative communication methods with plaintiffs. As a result, PWDF has particular expertise and experience related to complaints of discrimination in SSA programs and activities.

SSA's Office of General Counsel (OGC) has insisted that complainants use this form, not a letter, in spite of the Section 504 regulations, which provide that a disability

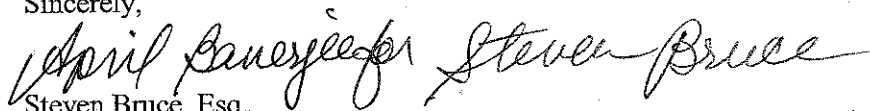
¹ *Davis v. Astrue*, Case 3:06-cv-06108 EMC (N.D. Cal. 2012); *Doe v. Astrue*, Case No. 3:09-CV-980 EMC (N.D. Cal. 2012).

discrimination complaint must be a written statement.² PWDF filed four disability discrimination complaints as an administrative class action in 2013 and OGC required the use of this form for each class action member. Refusing to accept letters, or rejecting them after they have been written and submitted, makes it more difficult for people to file complaints. OGC's insistence on the use of this form, which is not legally required, appears to be a disingenuous method to delay the discrimination investigation process. The SSA should accept all complaints of discrimination that meet the regulatory requirements for a complete complaint, whether submitted on this form or by letter.

It is important that the SSA display in all of their field offices and hearing offices notices advising people of their rights against discrimination, as the SSA stated it does. Recently, PWDF's Advocacy Program Manager and I visited the SSA hearing office in San Rafael and saw a notice on the wall that advised people of their rights against discrimination. This notice was from the late 1990s. The advisory on the wall did not provide information about what branch of SSA to contact, the appropriate address to send the complaint, etc. Although this lack of information was supposed to have been corrected many years ago, i.e., the SSA must tell people of their rights at all the places that the public may go, clearly this is not common practice in all Social Security offices, given the hearing office in San Rafael used as an example.

It is also important for complainants to note that the people who actually investigate complaints of discrimination are the attorneys for the SSA, who will be assisting in the SSA's defense of the discrimination cases in court. For this reason, there are no neutral, impartial decision-makers in the discrimination investigation process. This may result in many complainants not having their issues satisfactorily resolved when they file discrimination complaints with the SSA. This is unfortunate, given that this process and following up in court can take years.

Sincerely,



Steven Bruce, Esq.
Legal Director
People With Disabilities Foundation

Enclosure: Stipulation for Compromise Settlement and Releases; Order of Dismissal,
Davis v. Astrue, Case 3:06-cv-06108 EMC (N.D. Cal. 2012); *Doe v. Astrue*,
Case No. 3:09-CV-980 EMC (N.D. Cal. 2012).

Cc: Office of Management and Budget Desk Officer

² 45 CFR § 85.3 (2016) ("*Complete complaint* means a **written statement** that contains the complainant's name and address and describes the agency's alleged discriminatory action in sufficient detail to inform the agency of the nature and date of the alleged violation of section 504. It shall be signed by the complainant or by someone authorized to do so on his or her behalf. . . ." (emphasis in bold added)).

1 MELINDA HAAG (SBN 132612)
United States Attorney
2 JOANN M. SWANSON (CSBN 88143)
Chief, Civil Division
3 MICHAEL T. PYLE (SBN 172954)
Assistant United States Attorney

4 150 Almaden Blvd., Suite 900
5 San Jose, California 95113
Telephone: (408) 535-5087
6 Facsimile: (408) 535-5081
7 Email: michael.t.pyle@usdoj.gov

8 Attorneys for Federal Defendant

9 Steven Bruce, Esq. (CBN 70300)
People With Disabilities Foundation
507 Polk Street, Suite 430
10 San Francisco, CA 94102
Tel (415) 931-3070
11 Fax (415) 931-2828
sbruce@pwwdf.org

12 Attorneys for Plaintiff

13 UNITED STATES DISTRICT COURT
14 NORTHERN DISTRICT OF CALIFORNIA
15 SAN FRANCISCO DIVISION

16 TERRENCE DAVIS,
17 Plaintiff,
18 v.
19 MICHAEL J. ASTRUE, Commissioner of
20 the Social Security Administration,
21 Defendant.

No. C 06-6108 EMC (NC) & No. C 09-980
EMC (NC)

**STIPULATION FOR COMPROMISE
SETTLEMENT AND RELEASES:
[PROPOSED] ORDER OF DISMISSAL**

22
23 JOHN DOE,
24 Plaintiff,
25 v.
26 MICHAEL J. ASTRUE, Commissioner of
27 the Social Security Administration,
28 Defendant.

1 WHEREAS Plaintiff Terrence Davis ("Davis") filed a Fourth Amended Complaint on
2 February 19, 2009, in U.S. Northern District of California, Case No. C 06-6108 EMC (NC), ECF
3 No. 86 ("Davis Complaint"). In his Complaint, Davis asserts that the Social Security
4 Administration ("SSA") has violated and continues to violate his rights under Section 504 of the
5 Rehabilitation Act of 1973, 29 U.S.C. § 794 ("Section 504"), by failing to provide him the ability
6 to meaningfully participate in SSA's post-entitlement proceedings with respect to his benefits
7 and payments under Titles II and XVI of the Social Security Act, 42 U.S.C. §§ 301 *et seq.* In this
8 pleading and in his discovery responses, Plaintiff Davis specifically identified, among other
9 things, alleged violations of Section 504 and SSA's implementing regulations with respect to
10 SSA's oral communications and written communications with Plaintiff Davis. In this pleading,
11 Plaintiff Davis has also alleged violations by SSA of the Freedom of Information Act, 5 U.S.C. §
12 552 ("FOIA");

13 WHEREAS Plaintiff John Doe ("Doe") filed a First Amended Complaint on September
14 17, 2009, in U.S. Northern District of California, Case No. C 09-980 EMC (NC), ECF No. 32
15 ("Doe Complaint"), asserting that the Social Security Administration violated and continues to
16 violate his rights under Section 504 by failing to provide him the ability to meaningfully
17 participate in SSA's post-entitlement proceedings with respect to his benefits under Title II of the
18 Social Security Act and SSA's post-eligibility proceedings with respect to his payments under
19 Title XVI of the Social Security Act. In this pleading and in his discovery responses, Plaintiff
20 Doe specifically identified, among other things, alleged violations of Section 504 and SSA's
21 implementing regulations with respect to SSA's oral communications and written
22 communications with Plaintiff Doe. Plaintiff Doe has also alleged violations by SSA of his due
23 process rights under the Due Process Clause of the Fifth Amendment, U.S. Const. amend. V
24 ("Due Process Clause") based on the same factual predicate.;

25 WHEREAS in a Federal Register Notice dated November 5, 2010, SSA stated that it was
26 "conducting a self-evaluation of our policies and practices to ensure that they comply with
27 section 504 and 45 CFR part 85," but this self-evaluation has not yet been completed. SSA's
28 self-evaluation is not designed to address any particular individual's claims, but instead is

1 designed to evaluate, and recommend any appropriate changes, to SSA's policies and practices
2 so that in the future SSA will ensure that it complies with Section 504 and 45 CFR part 85.

3 WHEREAS Defendant Michael J. Astrue, Commissioner of SSA, denies the allegations
4 in the Davis Complaint and the Doe Complaint, and by entering into this Stipulation for
5 Compromise Settlement and Releases ("Settlement Agreement"), does not admit liability to any
6 of the allegations in Plaintiffs' Complaints filed in these actions. SSA, Plaintiff Davis, and
7 Plaintiff Doe ("the Parties") hereby enter into this Settlement Agreement for the purpose of
8 resolving all of Plaintiffs' claims without the need for further protracted litigation and without
9 the admission of any liability.;

10 WHEREFORE, the Parties hereby agree to the terms of this Settlement Agreement,
11 which provides as follows:

12 1. **Dismissal With Prejudice and Plaintiffs' Releases**: In consideration of the representations,
13 promises, and agreements set forth herein, the sufficiency of which is hereby acknowledged,
14 Plaintiffs Davis and Doe agree that by signing this Settlement Agreement they withdraw and
15 dismiss with prejudice the lawsuits entitled *Terrence Davis v. Michael J. Astrue*, No. C 06-6108
16 and *John Doe v. Michael J. Astrue*, No. C 09-980 ("the Actions") and further agree, on their own
17 behalf and on behalf of their representatives, assignees, heirs, executors, family members,
18 beneficiaries, administrators, successors, and anyone acting, or claiming to act on their behalf, to
19 hereby release and forever discharge SSA and its past and present commissioners, employees,
20 agents, officials, contractors, and their representatives, from any and all claims and causes of
21 action, known and unknown, asserted and unasserted, direct and indirect, and of any kind, nature
22 or description whatsoever, arising out of the facts underlying the Actions. (SSA and its past and
23 present commissioners, employees, agents, officials, contractors, and their representatives are
24 defined as "the Released Parties"). Plaintiffs Davis and Doe shall forever be barred and
25 enjoined from bringing or prosecuting any claim against any of the Released Parties unless it falls
26 outside the scope of this release.

27 2. **Plaintiffs' Section 1542 Release**: The provisions of California Civil Code Section 1542 are
28 set forth below:

1 “A general release does not extend to claims which the creditor
2 does not know or suspect to exist in his or her favor at the time of
3 executing the release, which if known by him or her must have
4 materially affected his or her settlement with the debtor.”

5 Plaintiffs Davis and Doe, having been apprised of the statutory language of Civil Code
6 Section 1542 by an attorney of their choosing, and fully understanding the same, nevertheless
7 elect to waive the benefits of any and all rights they may have pursuant to the provision of that
8 statute. Plaintiffs Davis and Doe understand that, if the facts concerning injuries or liability for
9 relief pertaining thereto are found hereinafter to be other than or different from the facts now
10 believed by either or both of them to be true, this Settlement Agreement shall be and remain
11 effective notwithstanding such material difference.

12 3. **Limitations On Scope of Release:** The release contained in Paragraphs 1 and 2, above, does
13 not release, and shall not be construed to release, (1) any of Plaintiffs’ currently pending or future
14 proceeding under SSA's administrative review process set forth in 20 C.F.R. §§ 404.900 &
15 416.1400 or (2) Plaintiffs’ eligibility for benefits or payments from SSA.

16 4. **Provisions to Assist Plaintiffs.** In consideration of the dismissal with prejudice and releases
17 in Paragraphs 1 and 2 of this Settlement Agreement, and limited by Paragraph 3, SSA agrees to
18 the following terms with respect to Plaintiffs Davis and Doe.

19 a. SSA shall assign employees of the SSA with expertise in the Title II program,
20 Title XVI program, or both programs, to assist each of the Plaintiffs as follows (In this agreement
21 such an employee is referred to as an “Assigned [Title II or Title XVI] [Backup] program
22 expert.”):

23 i. SSA will assign to Plaintiff Davis a Title II program expert as his primary
24 contact and an backup Title II program expert to assist him respecting Title II. These Assigned
25 program experts shall work in the San Francisco Downtown Field Office 950, currently located
26 at 90 Seventh Street, Annex First Floor, San Francisco, California 94103. These Assigned
27 program experts will be available to meet with the professional of Plaintiffs’ choice for up to
28 three (3) hours, which is further described below in Paragraph 4.a.vi.

1 ii. SSA will assign to Plaintiff Doe two (2) program experts and two (2)
 2 backup assigned program experts to assist him as follows: (1) a primary contact Assigned Title II
 3 program expert and Assigned Backup Title II program expert to assist him respecting Title II;
 4 and a primary contact Assigned program expert and Backup Assigned program expert to assist
 5 him respecting Title XVI. These Assigned program experts and Backup Assigned program
 6 experts shall work in the San Francisco Mission Field Office 781, currently located at 1098
 7 Valencia Street, San Francisco, California 94110. These Assigned program experts and Backup
 8 Assigned program experts will be available to meet with the professional of Plaintiffs' choice for
 9 up to three (3) hours, which is further described below in Paragraph 4.a.vi.

10 iii. Within five (5) business days of the Effective Date of this Settlement
 11 Agreement, if not before, SSA will provide Plaintiffs with the name and direct telephone number
 12 of each of the Assigned program experts and Backup Assigned program experts.

13 iv. Each Plaintiff shall be entitled to meet with his Assigned program
 14 expert(s) from time to time to discuss SSA's written or oral communications with that Plaintiff
 15 and to discuss relevant aspects of Title II and/or Title XVI. The Assigned program experts will
 16 be responsible for: 1) explaining SSA's communications with each Plaintiff and relevant aspects
 17 of Title II and/or Title XVI programs, such as work incentives; 2) providing assistance to each
 18 Plaintiff in responding to SSA's communications, including notices, letters, questionnaires, and
 19 other forms; and 3) preparing written summaries for each Plaintiff regarding the substance of the
 20 meeting between Plaintiff and the Assigned program expert(s) to the extent (a) any requests for
 21 further information or action by Plaintiff is requested at the meeting or (b) if Plaintiff requests
 22 such a written summary during the meeting. Summaries prepared pursuant to this provision shall
 23 be written in clear, concise language and shall, to the extent possible, score no higher than a sixth
 24 to eighth grade reading level using the readability test referenced in the current POMS NL
 25 00610.020. The Assigned program expert shall mail to the Plaintiff the summary within two (2)
 26 business days after the day the meeting being summarized has been held. The Backup Assigned
 27 program experts shall be responsible for performing these responsibilities when the Assigned
 28 program expert is not available.

1 v. If a Plaintiff visits the Field Office without a prior appointment, the
2 primary Assigned program expert will make reasonable efforts to meet with the Plaintiff that day.
3 If the relevant primary Assigned program expert is not available, the Backup Assigned program
4 expert will make reasonable efforts to meet with the Plaintiff that day. If neither the primary nor
5 backup Assigned program expert is available, SSA will direct its staff to set up an appointment
6 with the primary Assigned program expert as soon as practical. If the primary Assigned program
7 expert will not be available for an extended period of time, the appointment shall be made with
8 the Backup Assigned program expert. This directive will be accomplished via the flag message
9 created pursuant to Paragraph 4.b, below.

10 vi. Each Assigned program expert and Backup Assigned program expert shall
11 be available to meet with the professional(s) (e.g., therapists, independent living skills trainers)
12 and/or family members of the relevant Plaintiff's choice for a single meeting of up to three (3)
13 hours in length, with the date of the meeting to be agreed upon by the parties. These
14 professional(s) may provide (1) information about the relevant Plaintiff's mental impairments,
15 limitations, and/or symptoms, and (2) recommendations as to techniques that will assist in
16 effective communication with the relevant Plaintiff.

17 vii. The parties anticipate that, at some future time, one (1) or more of the
18 Assigned program experts or Backup Assigned program experts may be unable to fulfill his/her
19 responsibilities under this Settlement Agreement. For example, the Assigned program expert
20 may retire or may be promoted to a different position; alternatively, one or more of the Plaintiffs
21 may move. In this event, SSA shall assign new Assigned program expert(s) or Backup Assigned
22 program experts and shall be available to meet with the professional of the relevant Plaintiff's
23 choice in accordance with Paragraph 4.a.vi. above. If the Backup Assigned program expert
24 becomes the Assigned program expert, this meeting will not be required.

25 viii. If, at some juncture, Plaintiff Davis becomes eligible to receive Title XVI
26 benefits, SSA shall assign a primary Title XVI Assigned program expert and Title XVI Backup
27 Assigned program expert to Davis, with the duties and responsibilities set forth above. SSA shall
28

1 comply with Paragraph 4.a.vi above and shall modify its flag messages in accordance with
2 Paragraph 4.b below.

3 ix. Should a Plaintiff fail to meet a deadline for reasons related to his mental
4 impairment, a good cause waiver shall be liberally granted consistent with agency policy.

5 b. SSA shall include in the Visitor Intake Process (“VIP”) Computer System
6 a flag message that will appear whenever Plaintiffs check in at a VIP terminal, which is required
7 for every visitor to any field office. This message shall state: “[Mr. Davis or Mr. Doe] is to
8 receive special handling. Please review the MBR message for details.”

9 i. SSA shall include in the Master Beneficiary Record (“MBR”) and the
10 Disability Control File (“DCF”) the following message for Plaintiff Davis: “Due to mental
11 impairments affecting his ability to communicate and per court order, you should not engage in
12 substantive discussions with Mr. Davis. Instead, contact primary Assigned program expert
13 [name] or Backup Assigned program expert [name]. If neither is available, set up an
14 appointment time for Mr. Davis to meet with [name of primary Assigned program expert] within
15 the next week. Provide Mr. Davis with a written document reflecting the appointment date and
16 time.”

17 ii. SSA shall include in the MBR and the DCF the following message for
18 Plaintiff Doe: “Due to mental impairments affecting his ability to communicate and per court
19 order, you should not engage in substantive discussions with Mr. Doe. If Mr. Doe’s visit relates
20 to Title II, contact primary Title II Assigned program expert [name] or Title II Backup Assigned
21 program expert [name]. If the matter concerns Title XVI, contact primary Title XVI Assigned
22 program expert [name] or Title XVI Backup Assigned program expert [name]. If the relevant
23 staff are not available, set up an appointment time for Mr. Doe to meet with the applicable
24 primary Assigned program expert within the next week. Provide Mr. Doe with a written
25 document reflecting the appointment date and time.”

26 iii. SSA shall create one (1) or more flag messages in the applicable Title II
27 and Title XVI computer systems to direct staff responsible for generating written
28 communications to Plaintiffs to include in any such communication whenever possible language

1 identifying the primary and backup Assigned program experts relevant to that written
2 communication.

3 iv. Should the agency cease using any of the computer systems reference in
4 paragraph 4(b), these messages shall be added to the relevant computer system to the extent
5 possible.

6 c. SSA will cause notices to Plaintiffs to include an audio CD of the notice in
7 addition to the written form of the notice. Audio CDs shall not be provided as to the summaries
8 described in paragraph 4.a.iv.

9 d. SSA will begin implementation of its obligations under Paragraph 4.a.vi, 4.b, and
10 4.c within ninety (90) days after the Effective Date of this Settlement Agreement.

11 5. **Attorneys Fees and Costs.** The parties agree that they will bear their own fees and costs with
12 respect to Plaintiff Davis's FOIA claim and Plaintiff Doe's Due Process claim. In order to
13 resolve Plaintiffs' claims under Section 504 of the Rehabilitation Act of 1973, SSA will cause
14 the sum of Nine Hundred Thousand Dollars and No Cents (\$900,000.00) to be paid to Plaintiffs'
15 counsel in full settlement for any and all attorneys' fees and costs claimed by Plaintiffs. Payment
16 will be made by wire transfer or other electronic means to a bank account to be designated in
17 writing by Plaintiffs' counsel. Plaintiffs' counsel agrees to provide Defendant's counsel with
18 information necessary to process the payment, such as Tax I.D. and banking information, within
19 five business after the Effective Date of this Settlement Agreement.

20 6. **Effective Date and Term.** The terms of this Settlement Agreement shall become effective
21 upon the date the Court enters the [proposed] Order in this Settlement Agreement (the "Effective
22 Date"). SSA's obligation to comply with Paragraph 4 of this Settlement Agreement will remain
23 in effect until April 30, 2026 for Plaintiff Davis and until June 30, 2033 for Plaintiff Doe. SSA's
24 obligation to comply with Paragraph 4 of this Settlement Agreement will cease to be in effect
25 with regard to Plaintiff Doe if he subsequently sues any of the Released Parties to seek
26 declaratory or injunctive relief that differs from the provisions of Paragraph 4 of this Settlement
27 Agreement, except to the extent such relief relates to physical limitations. SSA's obligation to
28 comply with Paragraph 4 of this Settlement Agreement will cease to be in effect with regard to

1 Plaintiff Davis if he subsequently sues any of the Released Parties to seek declaratory or
2 injunctive relief that differs from the provisions of Paragraph 4 of this Settlement Agreement,
3 except to the extent such relief relates to physical limitations.

4 7. **No Admissions and No Use of Deposition Testimony.** The Settlement Agreement is the
5 result of compromise and settlement and does not represent an admission by any party to any
6 fact, claim, or defense in any issue in this lawsuit. The Settlement Agreement has no
7 precedential value and shall not be cited in any other litigation except as necessary to enforce the
8 terms of the Agreement as provided for in paragraph 16. The Parties agree that they will not use
9 any deposition testimony from these Actions, except that Plaintiffs may use the deposition
10 transcripts of their employers and treatment providers in any of Plaintiffs' currently pending or
11 future proceeding under SSA's administrative review process set forth in 20 C.F.R. §§ 404.900 &
12 416.1400.

13 8. **Entire Settlement Agreement.** The Settlement Agreement represents the entirety of the
14 Parties' commitments with regard to settlement. The Parties agree that any other prior or
15 contemporaneous representations or understandings not explicitly contained in this Settlement
16 Agreement, whether written or oral, are of no further legal or equitable force or effect.

17 9. **Anti-Deficiency Act.** Nothing in this Settlement Agreement shall be interpreted as, or shall
18 constitute, a commitment or requirement that SSA obligate or pay funds, or take any other
19 actions in contravention of the Anti-Deficiency Act, 31 U.S.C. § 1341 or any other applicable
20 law.

21 10. **Change in Law.** A change in controlling law, including but not limited to an amendment to
22 the Social Security Act, that is inconsistent with any term of this Settlement Agreement shall
23 supersede and replace any term of this Settlement Agreement inconsistent with controlling law.
24 If any party believes that a change in controlling law is inconsistent with any term of this
25 Settlement Agreement, that party shall give notice to the other parties pursuant to Paragraph 11
26 of this Settlement Agreement. If the change in controlling law is claimed to be inconsistent with
27 Paragraph 4 of this Settlement Agreement, then the exclusive forum for resolving any dispute
28 about such claims is pursuant to Paragraph 16 of this Settlement Agreement.

1 11. **Notice.** Notice to any party regarding this Settlement Agreement or any of its provisions
2 must be made in writing, must reference this Settlement Agreement and the case numbers of the
3 cases brought by Plaintiffs Doe and Davis, and must be sent by U.S. Mail as set forth in this
4 Paragraph. Any change in the person to whom notice should be given, as well as any change of
5 address, must be sent by the party giving notice to every other party as set forth in this Paragraph,
6 provided, however, that if Steven Bruce gives notice that he no longer represents Plaintiff Davis
7 and/or Plaintiff Doe and no notice has been given of any different representative by form or by
8 letter, SSA will give notice to the most current representative of Plaintiff Davis and/or Plaintiff
9 Doe that is identified in SSA's records.

10 a. Notice to SSA: Regional Chief Counsel, Office of General Counsel, Region IX,
11 160 Spear Street, Suite 800, San Francisco, California 94105, with a copy to: Civil Chief, United
12 States Attorney's Office, Northern District of California, 450 Golden Gate Avenue, Box 36055,
13 San Francisco, California, 94102.

14 b. Notice to Plaintiff Davis: [REDACTED]
15 [REDACTED], with a copy to Steven Bruce, 507 Polk Street, Suite 430, San Francisco,
16 California, 94102.

17 c. Notice to Plaintiff Doe: [REDACTED]
18 with a copy to Steven Bruce, 507 Polk Street, Suite 430, San Francisco, California, 94102.

19 12. **No Further Actions.** Plaintiffs will not file a complaint, administrative action, or civil
20 action against any of the Released Parties with respect to the events underlying these actions or
21 those that occurred prior to the Effective Date of this Settlement Agreement.

22 13. **No Severability.** If any provision of this Settlement Agreement is altered in any way by the
23 Court or determined to be unenforceable by any court, then this Settlement Agreement shall be
24 null and void and have no further effect.

25 14. **Meaningful Access.** Plaintiffs Davis and Doe agree that the terms of this Settlement
26 Agreement provide them with meaningful access under Section 504 to all of SSA's work related
27 matters, programs and benefits and that they do not require any additional accommodations for
28 their disabilities beyond what is set forth in this Settlement Agreement. This paragraph is not

1 intended to apply to any accommodations Plaintiffs may request in the future due to physical
2 limitations arising after the Effective Date of this Settlement Agreement.

3 15. **Modifications.** The parties reserve the right to modify this Settlement Agreement to address
4 circumstances not presently anticipated. Any modification of this Settlement Agreement shall be
5 made in writing and approved by SSA on the one hand, and Mr. Davis and/or Mr. Doe, on the
6 other hand. Court approval of any such written modification shall not be required.

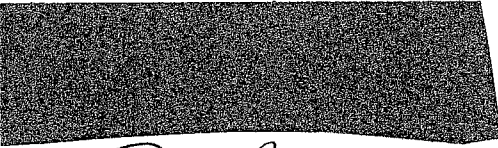
7 16. **Limited Enforcement.** The parties have agreed and request that this Court retain limited
8 jurisdiction to enforce Paragraphs 4 and 5 of this Settlement Agreement, which jurisdiction is
9 limited by the terms of this Paragraph. The procedures and remedies provided in this Paragraph
10 are the exclusive procedures and remedies for alleged violations of this Settlement Agreement.
11 In the event of a claimed breach of Paragraph 4 and/or 5 of this Settlement Agreement, the
12 dissatisfied party shall provide the other party with written notice of the alleged breach and a
13 request for negotiations. The parties shall confer to resolve the alleged breach within sixty (60)
14 days after receipt of the notice, or such time thereafter as is mutually agreed upon. Notices under
15 this Paragraph must be provided in accordance with Paragraph 11 of this Settlement Agreement.

16 The following enforcement provision applies to Plaintiff Davis through July 31, 2021 and
17 applies to Plaintiff Doe through July 31, 2028 so long as this Settlement Agreement has not been
18 rendered null and void or unenforceable: If the parties are unable to resolve the alleged breach
19 within sixty (60) days after they have conferred, or such time thereafter as is mutually agreed
20 upon, then any party may file a letter brief with the appropriate judge as described below, which
21 shall (a) certify that the parties were unable to resolve the alleged breach and (b) briefly identify
22 the nature of the alleged breach. The opposing party shall have ten (10) business days to file a
23 response to the letter brief. After the filing of a letter brief and the response, the appropriate
24 judge shall re-open the dismissed Action(s) for the sole purpose of resolving the alleged breach
25 of Paragraph 4 or 5 of this Settlement Agreement and the appropriate judge shall have the full
26 authority and the sole authority to judicially resolve this issue. The appropriate judge's authority
27 notwithstanding, the parties waive any right any of them might have to seek (a) any remedy other
28 than an order compelling compliance with Paragraph 4 or 5 of this Settlement Agreement and/or

1 (b) sanctions, contempt, and/or any other relief of a punitive or monetary nature. The appropriate
2 judge shall be Elizabeth D. Laporte; should Judge Laporte cease to be a judge for the United
3 States District Court, Northern District of California, then the appropriate judge shall be Edward
4 M. Chen; should Judge Chen cease to be a judge for the United States District Court, Northern
5 District of California, then the appropriate judge shall be an Article III judge assigned by the
6 proper official at the United States District Court, Northern District of California.

7 17. **Authorization.** The parties certify that each is fully authorized to agree to the terms and
8 conditions of the Settlement Agreement and to legally bind such parties to it.

9
10 Dated: June 18, 2012



11
12 Dated: June 18, 2012

Plaintiff Terrence Davis

13
14 Dated: June 18, 2012

STEVEN F. BRUCE
Attorney for Plaintiffs

15
16 Dated: June 15, 2012

DAVID RUST
Social Security Administration
Deputy Commissioner for Retirement and Disability Policy

17
18 Dated: June 18, 2012

MELINDA HAAG
United States Attorney

19
20
21
22
MICHAEL T. PYLE
Assistant United States Attorney
Counsel for Defendant

23
24 **PURSUANT TO STIPULATION, IT IS SO ORDERED:**

25
26 DATED: 6/19/12, 2012

27
28 HON. EDV
United States

Judge Edward M. Chen